



Are you ready for your next career step at Singapore Airlines? Do you want to build your portfolio of capabilities? Then now is the time! Become a member of our Cargo Team.

We are now inviting suitable candidates to apply for the position of

CARGO OPERATIONS AGENT (m/f/d) - 100%

for our Cargo Office at **Frankfurt Airport (FRA)**

Your Role:

- Provide customer service through the reservation system and other communication channels
- Prepare flight and truck plans for ground handling agent
- Control cargo space ex Germany
- Perform in-house sales duties
- Monitor and supervise the handling/ ramp operations
- Assist on any administrative/operation/sales duties
- Dealing with all customer service matters including complaints and claims

Requirements / Competences:

- School diploma and commercial apprenticeship
- 1-2 years cargo experience or equivalent desirable
- Good oral and written communication skills in German and English
- Knowledge of airfreight, logistics, and transportation is desirable
- Good knowledge of Microsoft Office 365

Please send your application by email to: dech_recruitment@singaporeair.com.sg

Your application should include cover letter, CV, work certificates and your salary expectations.

Only applications submitted via email and received by **11 February 2026** can be considered.

For any preliminary inquiries regarding the application process, please reach out to HR DACH at +49 69 867907-255/ -316.